

Shropshire Council Legal and Democratic Services Shirehall Abbey Foregate Shrewsbury SY2 6ND

Date: 30 January 2015

Committee:

Health and Adult Social Care Scrutiny Committee

Date: Monday, 9 February 2015

Time: 10.00 am

Venue: Shrewsbury Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2

6ND

You are requested to attend the above meeting.

The Agenda is attached

Claire Porter

Head of Legal and Democratic Services (Monitoring Officer)

Members of Health and Adult Social Care Scrutiny Committee

Gerald Dakin (Chairman)

David Minnery (Vice Chairman)

John Cadwallader

Tracey Huffer

Pamela Moseley
Peggy Mullock
Peter Nutting
Madge Shineton

Simon Jones Heather Kidd

Your Committee Officer is:

Amanda Holyoak Committee Officer

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AGENDA

1 Apologies for Absence and Substitutions

2 Disclosable Pecuniary Interests

3 Minutes of the Meeting held on 15 December 2014 (Pages 1 - 4)

To confirm the minutes of the meeting held on 15 December 2014 as a correct record

4 Public Question Time

Tor receive any questions, statements or petitions of which members of the public have given notice. Deadline for notification is 4.00 pm on Wednesday 4 February 2015

5 Member Question Time

To receive any questions of which Members of the Council have given notice. Deadlien for notification is 4.00 pm on Wednesday 4 February 2015.

6 Adult Social Care Annual Account (Pages 5 - 44)

To consider what the Council has achieved, what challenges lie ahead and what areas will be the focus for improvement. A report is attached.

Contact: Stephen Chandler, Director of Adult Services, 01743 253704

7 Day Services Update

To consider current day service opportunities – successes and challenges to date, and comment on outstanding action needed. A report is *to follow* from the Head of Social Care Efficiency & Improvement.

Maggie Allan from Bradbury Day Care Centre has been invited to the meeting to talk about the Centre following a Provider Change and answer any questions.

Members who have visited Avalon Day Opportunities in Oswestry and met with Service Users who have experienced change will report on their findings and Healthwatch will also provide information on service user satisfaction.

8 Proposals for Committee Work Programme (Pages 45 - 58)

A request has been received from Councillor Heather Kidd to scrutinise the learning points from Adult Social Care complaints and Ombudsman reports. The Committee is asked if it wishes to add this item to the proposed work programme (attached)

To assist, a briefing paper on complaints and ombudsman reports is attached, along with guiding questions for use when considering potential work programme items.